

## What Families Need to Know

When all KIPP Jacksonville schools go to virtual instruction due to COVID-19



### ACADEMICS & SERVICES

- **What will my schedule be for online learning, specifically specials?**  
The schedule was in the folder of material you were provided. If you did not receive one or have further questions, please reach out to your child's teacher.
- **How long are we virtual learning for? What's my return date?**  
As of now, we plan on resuming face-to-face learning on Tuesday, January 5, 2020. We will update you if that date changes.
- **Will my child still receive CHS, Speech, ESE services?**  
To the best of our abilities, we will continue to provide these services virtually.
- **Are you still providing meals?**  
Meals are available for pickup on Mondays and Wednesdays from 9 a.m. - 9:30 a.m. at the KIPP VOICE Academy pickup area. [Click here to see location.](#) Please stay in your car and drive up to pick up meals.



### TECHNOLOGY

- **What if I have a technology concern?**  
Call (904) 683-6643 first, and we will try to help solve the issue virtually or will determine the next best steps together.
- **Can I keep the Chromebook?**  
No, the Chromebook will be expected to be returned to KIPP when we return to school in Quarter 3.
- **Do I need to take a Chromebook if I have one at home?**  
No, if you have a computer or Chromebook at home that works for virtual learning, you don't need to get one from the school.
- **What if I don't have reliable internet at my home?**  
Please call (904) 683-6643, and we can think through potential solutions with you!



### OTHER

- **Will the front offices be open?**  
One central office will be open for ALL schools Monday - Friday from 7:30 a.m. - 4:30 p.m., located at [1440 McDuff Ave. N.](#)
- **What if my child has medication at KIPP?**  
A central office will remain open (see above), so please feel free to come to pick up medication during hours of operation.
- **How can I get a letter about KIPP's closure to provide to work?**  
Please call (904) 683-6643, and we can either print one for you to pick up or e-mail you an electronic one.
- **If I have kids in the district, should I keep them home too?**  
Our decision to switch to virtual learning does not mean your student, or your family, needs to quarantine. Students should only quarantine if they have been told to quarantine due to close contact.